CLARiTY Professional

C4205 User Guide

2.4 GHz Cordless Telephone

Featuring Digital Clarity Power™ Technology

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IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the telephone.
3. Do not use this telephone near a bath tub, wash basin, kitchen sink or laundry tub, in a wet basement, near a swimming pool or any where else there is water.
4. Avoid using a telephone (other than a cord-less type) during a storm. There may be a remote risk of electrical shock from lightning.
5. Do not use the telephone to report a gas leak in the vicinity of the leak.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

6. Unplug this telephone from the wall outlets before cleaning. Do not use liquid cleaners or aerosol cleaners on the telephone. Use a damp cloth for cleaning.
7. Place this telephone on a stable surface. Serious damage and/or injury may result if

8. Do not cover the slots and openings on this telephone. This telephone should never be placed near or over a radiator or heat register. This telephone should not be placed in a built-in installation unless proper ventilation.
9. Operate this telephone using the electrical voltage as stated on the base unit or in the owner's manual. If you are not sure of the voltage in your home, consult your dealer or local power company.

IMPORTANT SAFETY INSTRUCTIONS

10. Do not place anything on the power cord. Install the telephone where no one will step or trip on the cord.
11. Do not overload wall outlets or extension cords as this can increase the risk of fire or electrical shock.
12. Never push any objects through the slots in the telephone. They can touch dangerous voltage points or short out parts that could result in a risk of fire or electrical shock. Never spill liquid of any kind on the telephone.
13. To reduce the risk of electrical shock, do not take this phone apart. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

14. Unplug this product from the wall outlet and refer servicing to the manufacturer under the following conditions:
    A. When the power supply cord or plug is frayed or damaged.
    B. If liquid has been spilled into the product.
    C. If the telephone has been exposed to rain or water.
    D. If the telephone does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment may require extensive work by a qualified technician to restore the telephone to normal operation.
    E. If the telephone has been dropped or the case has been damaged.

F. If the telephone exhibits a distinct change in performance.

15. Never install telephone wiring during a lightning storm.
16. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
17. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
18. Use caution when installing or modifying telephone lines.

IMPORTANT SAFETY INSTRUCTIONS

19. Use only the power cord and batteries indicated in the manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
20. Plug the AC adaptor into the outlet that is nearest and most accessible to the telephone.

SAFETY INSTRUCTIONS FOR BATTERIES

Caution: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

1. Use only the approved battery pack in the handset of your cordless phone.

For Handset Unit: 3.6V 600mAHr
NiMH Rechargeable Battery
Sanik Battery Co. Ltd.: 3SNAAA60HSJ1
GPI International Ltd.: GP60AAAH3BMJZ

For Base Unit:
Four (4) AA alkaline batteries

2. Do not dispose of the battery in a fire as it may explode. Check with local codes for possible special disposal instructions.
3. Do not open or mutilate the battery. Released electrolyte is corrosive and may cause damage to the eyes and skin. It may be toxic if swallowed.

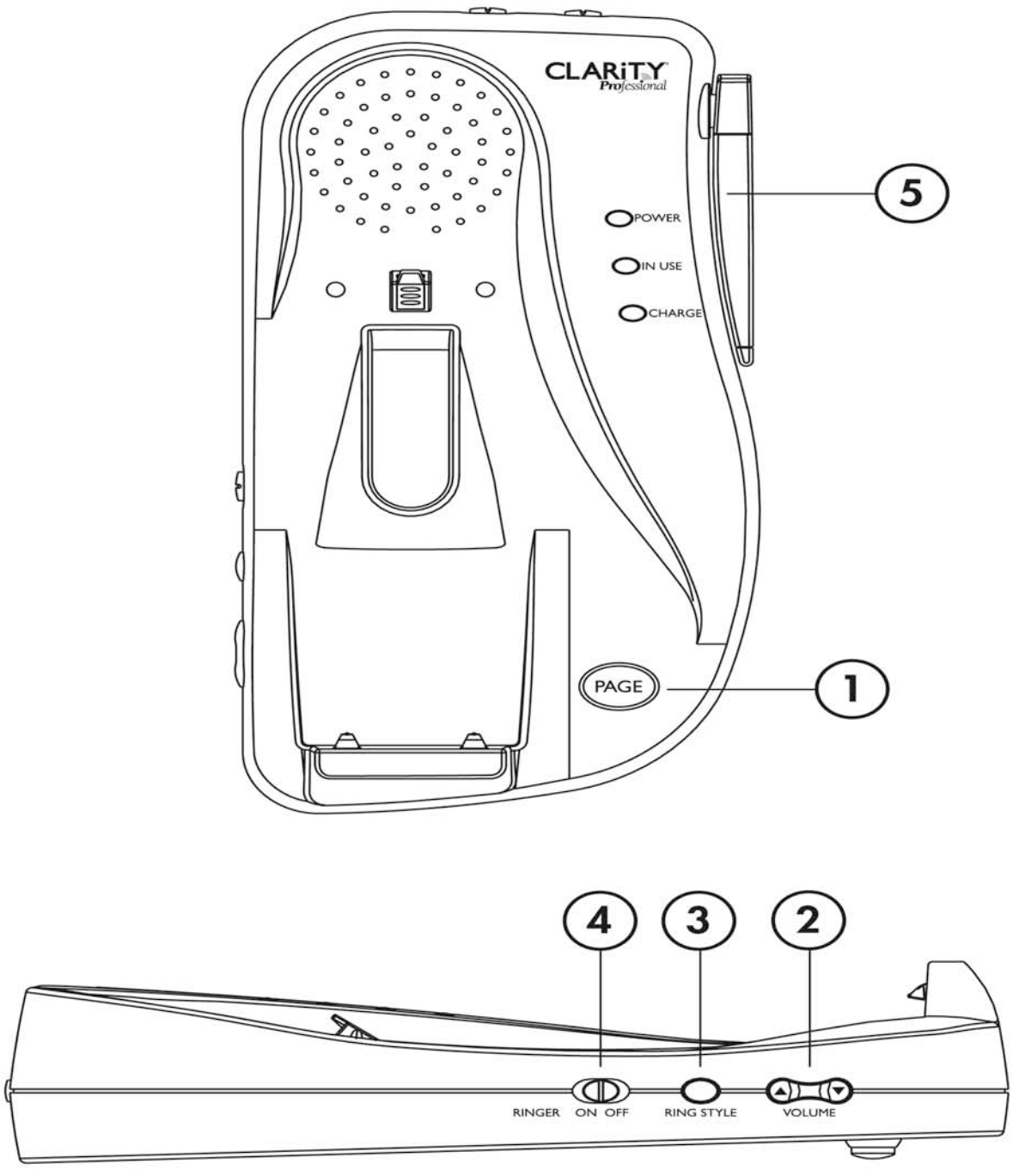
IMPORTANT SAFETY INSTRUCTIONS

4. Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets and keys. The battery or conduction material may overheat and cause burns.
5. Charge the battery (ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
6. Observe proper polarity orientation between the battery pack and the battery charger.

FEATURES

Telephone Base

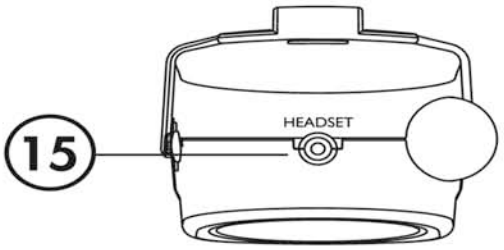
1. Handset Page
2. Ringer Volume
3. Ringer Style
4. Ringer On/Off
5. Antenna/Visual Ringer

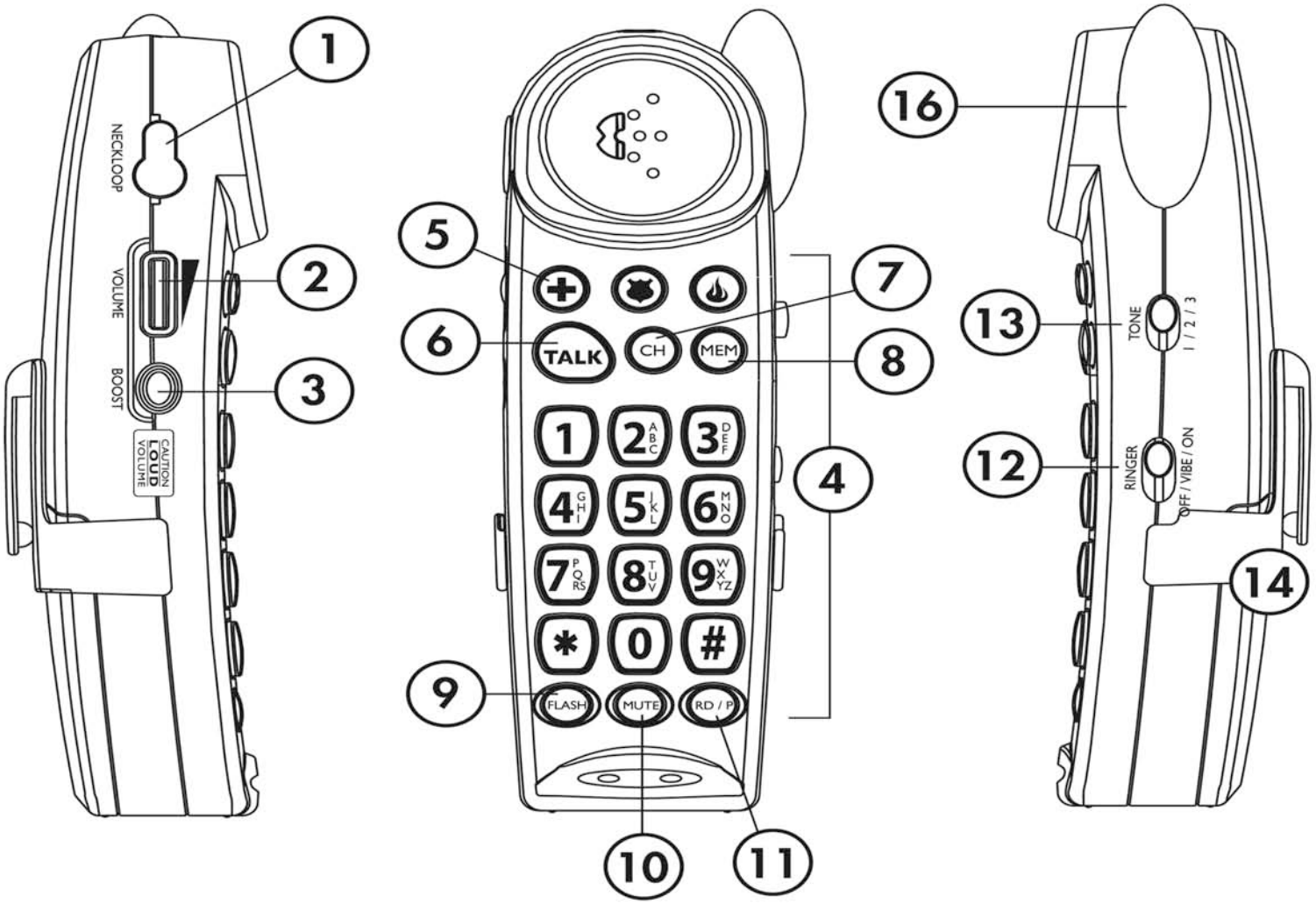


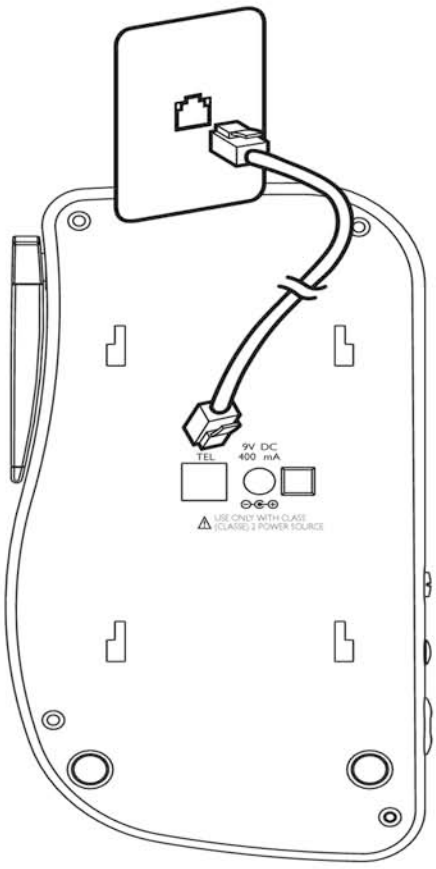
FEATURES

Handset

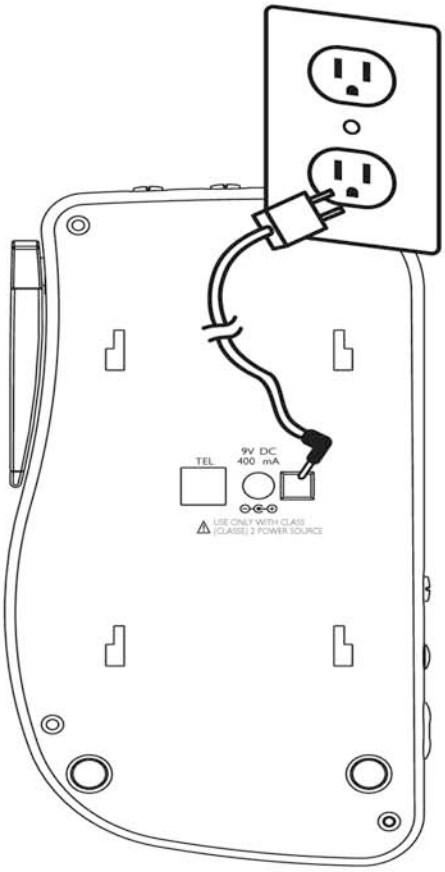
1. Neckloop Jack
2. Handset Volume
3. Boost
4. Dial Pad
5. Emergency Buttons
6. Talk
7. Channel
8. Memory
9. Flash
10. Mute
11. Redial/Pause
12. Handset Ringer Off/Vibe/On
13. Handset Tone
14. Belt Clip
15. Headset Jack
16. Antenna/Visual Ringer







Connecting telephone line cord



Connecting AC Adapter

CHOOSING A LOCATION

1. This phone requires a modular phone jack (RJ11C) and a standard 120V AC wall outlet.
2. Plug the AC Adapter directly into outlet.
3. Do not plug other appliances into the same outlet or have outlet controlled by a wall switch.
4. Choose a location that is out of the way of normal activities.

⚠ CAUTION: USE ONLY WITH CLASS 2 POWER SOURCE 9V DC, 400MA.

Always connect the AC Adapter to the phone before you connect it to the AC power. When you finish, disconnect the AC power before you disconnect it from the phone.

CONNECTING YOUR TELEPHONE

Carefully remove your cordless telephone from its box. If there is any visible damage, do not attempt to operate this equipment. Return it to the place of purchase. Check to be sure that you have all items that come with your telephone. You should have a HANDSET, BASE UNIT, BATTERY, AC ADAPTER, TELEPHONE LINE CORD, BELT CLIP and OWNERS MANUAL.

If at any time you have questions about your telephone please contact our Customer Service Department at: 1-800-552-3368 or 423-622-7793.

TABLE/DESK TOP INSTALLATION

CAUTION: Disconnect the telephone line cord before connecting or disconnecting the battery backup in the wall mount bracket.

1. Plug one end of the supplied modular telephone line cord into the jack marked TEL located on the back of the telephone base as shown in the diagram.
2. Plug the modular telephone line cord's other end into a modular phone jack.
3. Insert the supplied AC Adapter's plug into the jack marked 9V DC 400mA located on the back of the telephone base.
4. Plug the adapter into a standard 120V AC power (electrical) outlet.
5. Align the mounting bracket on the back of the base so that the black rubber feet are towards the bottom of the phone. Insert the bracket's tabs into the slots and secure the bracket by sliding it upward.
6. Lift the base's antenna to a vertical position.
7. Set the TONE/PULSE switch located on the back of the base to correct dialing mode. Please check with your local Phone Company if uncertain of the type of service.
8. Place handset in the cradle to begin initial charging.

WALL MOUNTING INSTALLATION

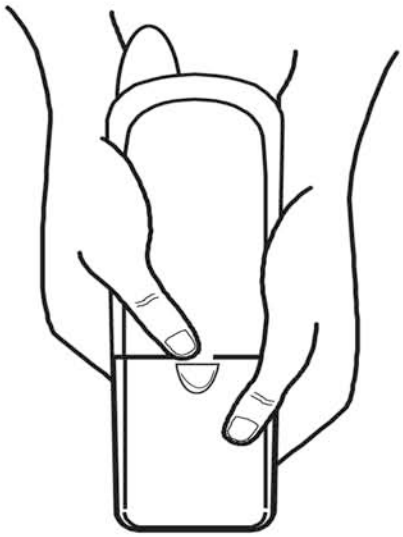
CAUTION: Disconnect the telephone line cord before connecting or disconnecting the battery backup in the wall mount bracket.

The base unit may be mounted on a standard wall plate.

1. Plug one end of the supplied short modular telephone line cord into the TEL jack located on the back of the base of the phone.
2. Insert the plug of the AC adapter into the jack marked DC 9V 400mA located on the back of the telephone base.
3. Align the mounting bracket on the back of the base so that the black rubber feet are towards the bottom of the phone. Insert the bracket's tabs into the slots and secure the bracket by sliding it upward.
4. Plug the short modular telephone line cord into the wall plate jack, then align the mounting bracket's keyhole slots with the wall plate studs and slide the base of the phone downward to secure it on the wall.
5. Plug the adapter into a standard AC power (electrical) outlet.
6. Press and lift out the handset holder tab, turn it around so the narrow tab end extends out and slide back into its slot. This will hold the handset in the cradle when the phone is wall mounted.
7. Lift the base's antenna to a vertical position.

8. Set the Tone/Pulse switch located on the end of the base to correct dialing mode. Please check with your local Phone Company if uncertain of the type of service.
9. Place handset in the cradle to begin initial charging. Remember, you must charge the phone for at least 12 hours before you use the phone for the first time.

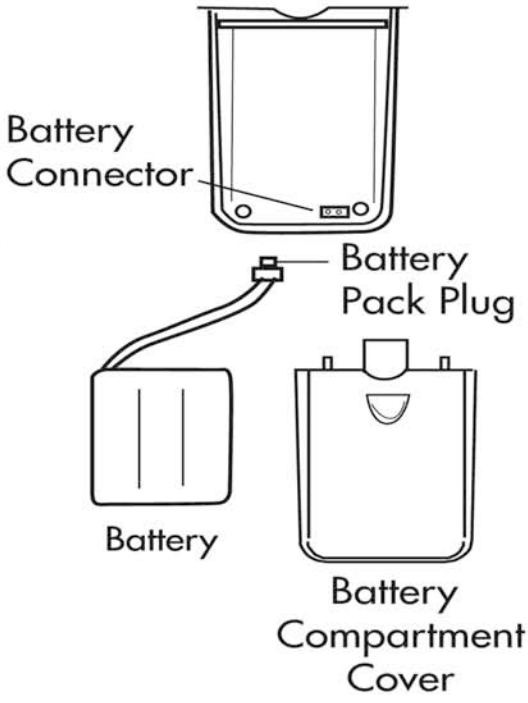
Note: Remember, you must charge the phone for at least 12 hours before you use the phone for the first time.



HANDSET BATTERY INSTALLATION

The C4205 uses a 3.6Volt 600mAh NiMH rechargeable 3 cell (AAA Type) battery that is included with your unit.

Handset Battery must be connected before beginning initial charging



Installing and connecting battery

To Install a New Battery

1. Remove battery cover
2. Install new battery
3. Connect battery pack
4. Replace battery cover
5. Charge for 12 hours before first use

Handset Battery Charging

1. Place the handset in the base. The CHARGE LED on the base will light RED.
2. After the batteries are fully charged, check for dial tone by pressing TALK on the handset.

Note: *The battery in the handset must be fully charged for 12 hours before using the telephone for the first time.*

Low Battery

When the handset battery gets low, there will be two (2) beeps every thirty (30) seconds. If the battery becomes low while you are on a call, you will be disconnected after about two (2) minutes. Terminate the call and recharge the battery. To recharge the battery pack, place the handset in the base.

1. Make sure the contact points are touching and the CHARGE LED is lit.
2. Be careful not to short battery with Conducting materials such as rings, bracelets and keys.

Battery Life

A fully charged battery provides an average talk time of about four (4) hours, or standby time of about (8) days. Talk time and standby time may vary depending on operating conditions.

Talk Time: *about four (4) hours*

Standby Time: *about eight (8) days*

TELEPHONE HANDSET

Digital Clarity Power Technology

With Digital Clarity Power, the high frequency sounds are amplified more than the low frequency sounds so words are not just louder, but clearer and easier to understand. It also provides intelligent amplification to make soft sounds audible, while keeping loud sounds bearable.

BOOST – Clarity Power On/Off

The C4205 has a button that controls the loudness of the receiver. Once the BOOST button is pressed, an extra level of amplification is added over the entire range of the volume control.

Boost On: *Talk button is ORANGE*

Boost Off: *Talk button is GREEN*

The TALK button will light ORANGE to indicate the CLARITY POWER feature is activated.

WARNING: When the TALK button is lit ORANGE volume may be at a high level. To protect hearing, lower the volume control to minimum before using.

Volume Control

The dial controls the level of volume the handset and headset receive. The volume dial provides up to 15 decibels of volume before the CLARITY POWER button is activated. Once the CLARITY POWER button is pressed, the C4205 will provide up to 40 decibels of amplification.

Tone Switch

Adjusting the TONE switch allows you to customize your hearing experience. Since we all have different hearing preferences we suggest exploring each setting to find the one most comfortable for you.

Handset Ringer

Set the switch marked Ringer OFF/VIBE/ON located on the side of the handset. When VIBE is selected the handset will ring and vibrate when receiving an incoming call. The ringer switch must be set to ON or VIBE for the handset to ring.

NOTE: If both handset and base ringers are set to OFF, the visual ringer will flash to indicate there is an incoming call.

Headset Jack

You can use this telephone hands-free when you install a 2.5mm headset (purchased separately). To install, plug the headset into the HEADSET JACK at the top of the handset. While in headset mode, the volume of headset is controlled by the telephone and the handset's earpiece and microphone are disconnected.

Ordering a Headset

In the event you wish to purchase a headset for your C4205, please contact Plantronics at 1-800-544-4660 for location near you. We recommend using the Plantronics M110 or M130 headset.

Belt Clip

You may choose to use the optional belt clip with your handset.

1. To attach slide belt clip down onto groves. Press the tabs on the belt clip into the slots to attach.
2. To remove, lift one side of the belt clip with your thumbnail and push back.

Hearing Aid Compatibility

The handset has a special coil inside of it to couple the sound to hearing aids equipped with T-Switches/T-Coils.

TELEPHONE BASE

Ringer Volume

The base ringer volume adjustments are located on the side of the telephone base.

Pressing the UP (▲) key on the base increases the ringer sound by one level while pressing the DOWN (▼) key reduces the sound by one level. There are a total of six levels from maximum to minimum. The ringer will sound for two (2) seconds while choosing a ringer volume, to allow the user to make a choice.

Ringer Style

The base ringer style adjustments are located on the side of the telephone base. The style of ring can be adjusted by pressing the RING STYLE button. Six (6) styles are available allowing you to customize your ring. The ringer will sound for two (2) seconds while choosing a ringer style, to allow the user to make a choice.

Visual Ringers

Visual ringers are located in both the handset antenna and the base of the telephone. When an incoming call is received, these lights will flash. The handset visual ringer will also stay lit while the phone is in use.

BOOST ON/OFF Switch

This switch will disable the reset feature of the BOOST Clarity Power button as follows:

ON – When the BOOST ON/OFF switch is set to ON, the Boost function will be ON every time a call starts, and will default to ON every time the phone hangs up. During a call, the BOOST Clarity Power button can toggle the Clarity Power ON or OFF according to the user's needs.

OFF – When the BOOST ON/OFF switch is set to OFF, the Boost function will be OFF every time a call starts, and the user will need to press the BOOST Clarity Power button in order to gain the extra level of amplification. If the phone hangs up, the Clarity Power will reset to OFF. During a call, the BOOST Clarity Power button can toggle the Clarity Power function ON or OFF according to the user's needs.

⚠ CAUTION: VOLUME WILL BE LOUD WHEN BOOST SWITCH IS SET TO "ON".

Pulse/Tone

Slide the switch to the type of telephone service you have; TONE for touch-tone service or PULSE for rotary dialing. Please check with your local telephone company if uncertain of the type of service.

Flash

The FLASH button is activated to use custom calling services such as Call Waiting or Three-Way Calling. Please contact your local telephone company for information on these services.

Mute

The MUTE button allows the user to conduct a private conversation that you do not want the person on the other end to hear. While in the mute mode, the MUTE button will illuminate RED and the microphone in the handset is disabled. Pressing the MUTE button again will disengage the MUTE feature.

Redial/Pause

Press the RD/P button to redial the last number dialed. Pressing the RD/P button while storing a telephone number will insert a four (4) second pause. This is commonly used when storing both the telephone number and an extension or PIN number.

Battery Back-up

Installing four (4) AA Alkaline batteries into the desk/wall mount bracket attached to the telephone base will offer you a limited amount of time to continue operating your telephone in the event of a power failure.

To Install Battery Back-up Batteries

1. Disconnect telephone line cord and remove desk/wall mount bracket from telephone base.
2. Disconnect battery back-up connector from the telephone base.
3. Install four (4) AA Alkaline batteries with negative (-) end of battery touching the spring.
4. Connect battery back-up connector to terminal on bottom of telephone base.

5. Install desk/wall mount bracket to telephone base.

To Replace Battery Backup Batteries

1. Disconnect telephone line cord and remove desk/wall mount bracket from telephone base.
2. Disconnect battery back-up connector from the telephone base.
3. Remove batteries from desk/wall mount bracket.
4. Install four (4) AA Alkaline batteries with negative (-) end of battery touching the spring.
5. Connect battery back-up connector to terminal on bottom of telephone base
6. Install desk/wall mount bracket to telephone base

After installing the four (4) AA Alkaline batteries please refer to the chart below:

Power Supply	**Power LED Status**
AC adapter and good batteries	Steady Green
AC adapter and no batteries	Steady Red
Power failure and good batteries	Slow flashing red
Power failure and bad batteries	Fast flashing red

USING YOUR TELEPHONE

Placing a Call

1. Press the TALK button (TALK button will illuminate GREEN) and dial the number you wish to call.
2. To end the call press the TALK button or place the handset in the base.

Answering a Call

If the handset is out of the cradle, press the TALK button.

If the handset is in the cradle, simply lift the handset to answer.

Note: Refer to BOOST Clarity Power and Volume Control for information on adjusting volume controls on Page 15.

Last Number Redial

The last number dialed (up to 32 digits) is stored in the redial memory until another number is dialed.

To use this feature:

1. Press the TALK button.
2. When you hear the dial tone, press the RD/P button.
3. The phone will automatically dial for you.

Pause Feature

Programming in a pause will cause the phone to wait four (4) seconds before dialing additional numbers. This feature may be used when it is necessary to dial an access code (9, for example)

and wait for a second dial tone before you can dial an outside number. Press the RD/P button at the required point during the memory storage process to program a pause.

Temporary Tone

If you have rotary (pulse) dial service, you can change from pulse to touch tone (tone) during a call.

1. Make phone call and wait until it is connected.
2. Press the * key. Keys pressed after this are sent as tone signals.
3. The phone will automatically reset to rotary (pulse) service after the call ends.

Lighted Key Pad

The key pad will light for fifteen (15) seconds after removing the handset from the base. To reactivate the feature while in standby, press the TALK or the MEM button. To activate while the phone is in use, press any key.

Page/Handset Locator

To send a page signal from the base to the handset, press the PAGE button located on the base of the telephone. A series of rings will sound from the handset.

To locate the handset if it is away from the base, press and hold the PAGE button for approximately five (5) seconds. A series of rings will sound. Return the handset to the base or press any button to cancel the page.

Channel Operation

The C4205 cordless telephone automatically searches and selects the clearest of 40 channels when it is being used. If interference develops on the line, pressing this button will move to another channel.

Security Code

The security code prevents your cordless phone conversations from being accessed by a phone on a different line. Once the handset battery is fully charged, the handset will automatically select the code from over 65,000 different combinations. The code is changed every time the handset is placed in the cradle. If you have trouble with placing or receiving calls, a lost security code may be the cause of the problem. When this occurs, the handset can no longer communicate with the base.

MEMORY STORAGE

The C4205 has ten (10) indirect, or two touch, memory storage locations on the telephone handset (0-9) that can be programmed to dial frequently called numbers of up to 16 digits.

Adding a Memory Location

1. Unit must be in standby mode only.
2. Press the MEM button.
3. Enter the telephone number you wish to store.
4. Press the MEM button.
5. Press the number on the dial pad that you wish to store the number to.
6. A long beep will indicate the programming process is complete.

During the memory storage process the TALK button will flash GREEN.

Use the RD/P button while entering the telephone number to insert a pause. Refer to the Pause Feature section on page 21.

Dialing a Memory Location

1. Press the TALK button.
2. Press the MEM button.
3. Press the number on the dial pad where the desired number has been stored.
4. The call will automatically dial.

Adding an EMERGENCY Number

1. Unit must be in standby mode only.
2. Press the MEM button.
3. Enter the telephone number you wish to store.
4. Press the MEM button.
5. Press the emergency button on the dial pad that you wish to store the number to.
6. A long beep will indicate the programming process is complete.

Dialing an EMERGENCY Number

1. Press the TALK button.
2. Press the EMERGENCY key you wish to call.

MAINTENANCE AND CARE

The C4205 has been designed to give you years of dependable service with a minimum of care. To ensure the utmost in performance, follow these guidelines in caring for the unit:

1. Avoid dropping or knocking the unit.
2. Dust the unit regularly. Wipe the unit with a soft damp cloth.
3. Do not use detergents and avoid excess moisture.
4. The C4205 is an electrical device. Avoid electric shock by keeping the phone away from water (i.e. bathroom, kitchen sink, etc.)

TROUBLESHOOTING

The unit will not operate/no dial tone:

- Verify the TALK Button is lit.
- Verify the AC Adapter is securely plugged into AC outlet, the base and the telephone.
- Verify the telephone line cord is securely plugged into the wall jack and the telephone.
- Make sure the base antenna is in an upright position.
- Make sure the handset battery is fully charged.
- Verify the telephone is in the correct dialing mode, tone (touch) or pulse (rotary).
- Make sure you are in the usable range of the base station.

- Reset the security code by placing the handset in the base for 5-10 seconds.

The phone does not ring when you receive a call:

- Make sure the RINGER switch on the handset and base are set to ON.
- Verify the AC Adapter is securely plugged into AC outlet, the base and the telephone.
- Verify the telephone line cord is securely plugged into the wall jack and the telephone.
- Make sure you are in the usable range of the base station.
- You may have too many extensions on your line. Try unplugging a few devices.

Noise, Static, Interference or Other Calls Heard while Using the Handset:

- Try changing channels.
- Make sure the base antenna is in an upright position.
- Make sure you are in the usable range of the base station.
- Make sure the handset battery is fully charged.
- Try relocating the base unit to another location.
- Make sure the AC Adapter is not plugged into the wall outlet with other appliances.

Phone Will Not Hold Charge:

- Make sure the charging contacts on the handset and base are free of dust and dirt. Clean the contacts with a soft cloth.
- Make sure CHARGE LED on the base is lit when handset is in the cradle.
- If necessary, replace the handset battery. (See Handset Battery Charging)

Difficulty in Placing or Receiving Calls:

- Move closer to the base and try again.
- If moving closer does not work, you may have lost the security code.
- Reset code by placing the handset back on the base for 5-10 seconds. (See Security Code Section)
- Make sure you have selected the correct dialing mode, tone or pulse.
- Make sure the AC Adapter is not plugged into a wall outlet with other appliances. Disconnect for 5-10 seconds then reconnect. Place the handset back on the base and reinsert the AC Adapter.
- Make sure the handset battery is fully charged.

REGULATORY COMPLIANCE

Part 68 of FCC Rules Information

a) This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

b) A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug, RJ11C USOC, is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

c) The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX.

The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

d) If this telephone equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone

REGULATORY COMPLIANCE

company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

e) The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

f) If trouble is experienced with this telephone equipment, for repair or warranty information, please contact Clarity, 1-800-552-3368. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

g) This telephone equipment is not intended to be repaired and it contains no repairable parts. Opening the equipment or any attempt to perform repairs will void the warranty. For service or repairs, call 1-800-552-3368.

h) Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

i) If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this telephone equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

j) This telephone equipment is hearing aid compatible.

REGULATORY COMPLIANCE

Customer-Owned Coin/Credit Card Phones:

To comply with state tariffs, the telephone company must be given notification prior to connection. In some states, the state public utility commission, public service commission or corporation commission must give prior approval of connection.

Part 15 of FCC Rules Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Your equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of FCC rules. These limits are designed to provide reasonable protection against harmful interference in residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation; if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one of the following measures:

1. Where it can be done safely, reorient the receiving television or radio antenna.
2. To the extent possible, relocate the television, radio or other receiver with respect to the telephone equipment. (This increases the separation between the telephone equipment and the receiver.)

REGULATORY COMPLIANCE

3. Connect the telephone equipment into an outlet on a circuit different from that to which the television, radio, or other receiver is connected.
4. Consult the dealer or an experienced Radio/ TV Technician for help.

CAUTION: Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

Industry Canada Technical Specifications

This product meets the applicable Industry Canada technical specifications.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier.

Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

REGULATORY COMPLIANCE

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electrical inspection authority, or electrician, as appropriate.

The Ringer Equivalence Number is an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

(The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.)

The party responsible for regulatory compliance:

Clarity, A Division of Plantronics, Inc.
4289 Bonny Oaks Drive, Suite 106
Chattanooga, TN 37406
Phone: 1-800-552-3368

WARRANTY & SERVICE

The following warranty and service information applies only to products purchased and used in the U.S. and Canada. For warranty information in other countries, please contact your local retailer or distributor.

Limited Warranty

Clarity, a division of Plantronics, Inc. ("Clarity") warrants to the original consumer purchaser that, except for limitations and exclusions set forth below, this product shall be free from defects in materials and workmanship for a period of one (1) year from the date of original purchase ("Warranty Period"). The obligation of Clarity under this warranty shall be at Clarity's option, without charge, of any part or unit that proves to be defective in material or workmanship during the Warranty Period.

Exclusions from Warranty

This warranty applies only to defects in factory materials and factory workmanship.

Any condition caused by accident, abuse, misuse or improper operation, violation of instructions furnished by Clarity, destruction or alteration, improper electrical voltages or currents, or repair or maintenance attempted by anyone other than Clarity or an authorized service center, is not a defect covered by this warranty. Telephone companies manufacture different types of equipment and Clarity does not warrant that its equipment is compatible with the equipment of a particular phone company.

WARRANTY & SERVICE

Implied Warranties

Under state law, you may be entitled to the benefit of certain implied warranties. These implied warranties will continue in force only during the warranty period. Some states do allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Incidental or Consequential Damages

Neither Clarity nor your retail dealer or selling distributors has any responsibility for any incidental or consequential damages including without limitation, commercial loss or profit, or for any incidental expenses, expenses, loss of time, or inconvenience. Some states do not allow exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to you.

Other Legal Rights

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

How to Obtain Warranty Service

To obtain warranty service, please prepay shipment and return the unit to the appropriate facility listed below.

In the United States

Clarity Service Center
4289 Bonny Oaks Drive, Suite 106
Chattanooga, Tennessee 37406

Tel: (423) 622-7793 or (800) 426-3738
Fax: (423) 622-7646 or (800) 325-8871

WARRANTY & SERVICE

In Canada

Plantronics Service Center
8112 Trans-Canada Hwy.
Ville St. Laurent. Que.
Canada H4S 1M5

Tel: (800) 540-8363
(514) 956-8363
Fax: (514) 956-1825

Please use the original container, or pack the unit(s) in a sturdy carton with sufficient packing material to prevent damage.

Include the following information:

1. A proof-of-purchase indicating model number and date of purchase.
2. Bill-to address.
3. Ship-to address.
4. Number and description of units shipped.
5. Name and telephone number of person to call, should contact be necessary.
6. Reason for return and description of the problem.

Damage occurring during shipment is deemed the responsibility of the carrier, and claims should be made directly with the carrier.